Community & Children's Services

Members Update – Action Tracker September 2026

Date Added	Subject	Action Agreed	Responsible Officer	Target Meeting Date - HMASC	Update
01.07.2026	Allocated Members and SMT twinning for CoL's Housing Estates.	Lead officers to be matched with appointed Allocated Members.	Peta Caine	September 2026	A date is scheduled in diaries for initial meeting with Allocated Members and paired Senior Manager.
01.07.2026	Housing Services Recruitment Update	Housing structure to include job summaries and indication of front-line roles.	Peta Caine	September 2026	Updated organogram will be presented at the September Committee.
01.07.2026	Housing Services Recruitment Update	Update on staff sickness data.	Peta Caine	September 2026	Data included as part of the Housing Matters – Information report.
01.07.2026	Asset Management Strategy Refresh Progress.	More information on Estate Climate Action Strategy.	Rachel	September 2026	Estate Climate Plans summary included as part of the Housing Matters - Information report.
01.07.2026	Voids Process and Improvements being made.	Regular reporting and updates relating to voids.	Helen Chantry/ Bev Andrews	September 2026	Void update included at part of the Housing Matters – Discussion and Approval report.
01.07.2026	Tenant Satisfaction Measures 2025-26.	Members confusion noted over the previous report that went to the July committee.	Liane Coopey	September 2026	Tenant Satisfaction Measures - Benchmarking & action plan 25/26 report form part of the September 26 agenda.
22.02.2021	Vehicle charging points at Middlesex Street and Golden Lane.	Members noted that it would still be possible to apply for funding for the 2021/22 financial year, and Members will be updated once the initial report is received from the consultants.	Peta Caine	April 2026	Programme to be included as part of the schedule of works required in the business plan / budget process for 25/26 and beyond.

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28.11.2024	Financial Support for all Leaseholders	Revised paper to be presented to January 2025 Committee	Helen Chantry	July 2026	Revised paper to CCS to include reference to the paper for the GLE Leaseholder question (Housing/Major Works) with sign off from Finance for both.
21.10.2025	Deadline for Lease Negotiations	The deadline for the lease negotiations policy to be supplied.	Helen Chantry	July 2026	Paper to be reviewed by Legal re lease extension clause as its new, then to the next Committee to sign off.
21.10.2025	Income Recovery Update	The cost benefit analysis for the Income Recovery Update.	Helen Chantry	July 2026	Work In Progress. Require Finance input and data analysis, but a lot of the benefits aren't measured in numbers. Manual lookup through notes on accounts to see what referrals were made, officer time, etc.).